

## GIFT VOUCHER TERMS AND CONDITIONS

Loano 2 Village Gift Vouchers are valid for 12 months from the date of purchase.

The value Gift Voucher or prepaid package indicated on the vouchers cannot be used by dividing it into several periods or with split services, it must be spent in full in a single solution, or as a partial payment for a service/stay of higher amount.

If the total value of a service/stay exceeds the value of the Gift Voucher the balance is to be paid directly.

The beneficiary will be entitled to use the Gift Voucher within the period of validity mentioned on the voucher and upon booking made directly with Loano 2 Village by telephone or email.

The voucher is not valid in the case of bookings made through travel agencies or other online retailers.

Reserved services can be modified within 7 days prior to the date of arrival.

In case of definitive cancellation of the services, stays and/or prepaid packages, the Customer will lose the right to use the Gift Voucher and there will be no refund.

The Gift Voucher is not convertible into money and not refundable for the total amount or the remaining unused amount.

If a voucher is only partially used the remaining credit is considered void.

After the expiry date the voucher can no longer be used and you will not be entitled to any form of refund of the remaining credit.

We recommend that you make your booking well in advance.